

To: HLPOA Members and Friends  
Re: October 2014 Membership Survey Results Summary

The HLPOA board wants to thank our Members for your participation in our recent survey. Approximately 34% of the recipients completed and returned the survey as of December 1, 2014. A 34% rate of return is uncharacteristically high compared to typical survey response rates. This high response percentage indicates to the Board that our Membership is engaged in the issues important to them and that they wish to have their opinions heard. The survey results summary will be added to the HLPOA website in the near future. Individual names have been removed from the data compilation for privacy reasons. However, Members can view the underlying survey data (minus names and addresses) at the HLPOA office and can validate that their individual survey responses were entered correctly.

The Board also wants to thank the Survey Committee, Bill Case and Herb Weatherly, and Member volunteer Dianne Wagner (who spent dozens of hours summarizing the data) for their efforts. Also, the Board has gained insight into understanding how to better construct future surveys. We want our Members to find the questions the Board is asking of you to be clear and direct to the point. And we want to give you the best opportunity to provide as specific an answer to each question as possible.

**Key highlights of the survey results are as follows:**

**81%** of our members rated: **“Swimmer’s Itch”** as a top priority.

73% of members included a comment consisting of who is affected, location, the extent of the problem, the extent of the economic hardship on themselves and/or the community. Many requested immediate action to address the problem.

**71%** of our members rated: **“Is the lake level satisfactory?”** as a top priority.

44% commented Yes	11% commented it should be higher
10% commented it should be lower	8% undecided
27% no comment	

**58%** of our members rated: **“Septic systems-wells (proper maintenance and safety of drinking water)”** as a top priority.

13% commented about sewers	12% said regulations are needed
8% homeowners should or do maintain	8% said it is important
4% not concerned	4% said a problem exists
1% causal to swimmer’s itch	50% no comment

**57%** of our members rated: **“Commence winter draw down”** as a top priority.

50% chose Nov 1 <sup>st</sup>	28% chose Sept 15 <sup>th</sup>
22% chose no date	

Comment breakdown is as follows:

19% want higher water level	7% said follow the Court Ordered mandate
6% want lower water level	5% undecided
4% chose alternate date	3% level ok as is
56% no comment	

**37%** of our members rated: **“Control of lakeshore erosion”** as a top priority.

17% no problem	13% a problem
11% homeowner’s responsibility	10% an issue
49% no comment	

**33%** of our members rated: **“Township marinas (location and size) Lyon Township is contemplating one”** as a top priority:

31% not in favor	14% conditional (ok, if ....)
9% in favor	4% undecided
2% said it’s a Lyon Township issue	40% no comment

**29%** of our members rated: **“Hydrological Study –UofM / MSU now in progress”** as a top priority.

19% good to do	12% question the interpretation
4% not needed	4% undecided
3% wait & see	58% no comment

Again, the Board wishes to express its sincere appreciation to everyone who responded to this survey. The results will help the Board prioritize its efforts on behalf our Membership. Thank you.

Sincerely,  
HLPOA Board of Directors  
December 11, 2014